



Customer Experience Role

With over 80 years of combined industry experience, Movolytics developed a fleet management software that helps businesses reduce the costs and risks associated with managing a fleet of vehicles, making it possible for our customers to run a safer, greener, more productive, and more profitable fleet. Our team is full of motivated and experienced professionals that can help customers achieve ultimate efficiency with a high regard for safety.

This role

Movolytics are looking for individuals to join their Customer Experience department. The company is in an exciting phase of development and this role provides an opportunity to make a mark and watch a business grow from its roots!

What do we offer?

- Immediate start
- Operates 4.5-day working week with half-day on Fridays
- Salary: Negotiable depending on experience and role type (Apprenticeship, graduate, full-time, part-time)
- Work in a state-of-the-art office located in St Ives.
- Professional growth plan
- Great vibrant working environment

Key responsibilities will include:

- Nurturing existing customer base to ensure customer retention and maintain our excellent customer experience.
- Maintaining regular contact with customers with a view to cross sell new products.
- Working closely with the marketing department to drive and deliver relevant marketing campaign.
- Problem solving
- Delivering new customer onboarding and training.

Skills and personality traits required:

- Excellent communication skills with a good telephone manner
- Critical thinking
- Analytic mindset
- A passion for learning and self-improvement
- Ability to learn and take on new ideas
- Metrically driven and highly motivated

Work remotely

- No

Job Types: Full-time, Part-time, New-Grad, Permanent, Apprenticeship

Salary: From £18,000.00 per year